

ENGINEERING SERVICES

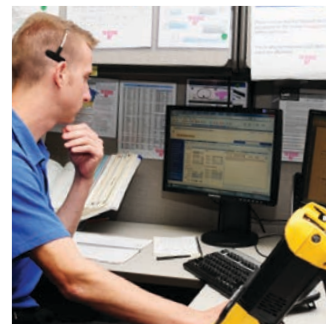
We **deliver**
next-generation
performance



CORNING

Service by the Experts

As a worldwide leader in optical fiber and cable, we offer a full line of products and a complete range of technical services by one of the most experienced teams of engineers and technicians in the business. Corning Engineering Services staff members are highly educated, field-experienced, and equipped to meet customers' requirements. Our team includes:



Project Services	Application Engineers
<ul style="list-style-type: none">• Fiber optic network design• Project and material management• Cable installation including aerial, duct, and buried• Complete documentation and testing• Extended warranties	<ul style="list-style-type: none">• Provide in-depth technical responses to customer inquiries• Create field installation practices for new products or applications• Test and verify performance of third-party products used to install Corning products
System Engineers	Field Engineering
<ul style="list-style-type: none">• System design and bill-of-materials generation• Network concept presentations• On-site training	<ul style="list-style-type: none">• On-site support of field projects• Troubleshoot product/system/installation issues• Provide product training to customers and their contractors

Customer Support Resources

We are here to help! From live support to self-help tools, Corning has the answer. Our experienced engineers and technicians provide technical help on the phone or online. For technical information on our optical product specifications, applications, use and performance, contact us today.

Support available includes:

- Product specifications sheets
- General part number searches
- Troubleshooting installation and equipment performance
- Building bill of materials utilizing Corning products
- Assistance with cable, hardware, and equipment selection
- Instruction on cable placement
- Guidance on fiber selection
- And more!

Customer Training Resources

- Free See the Light® Seminars
- Free webinars
- Advanced level training services

Contact us at:

dutyeng@corning.com
(800) 743-2673 (U.S. and Canada)
(828) 901-5000 (International)

Customer Tools

- Download our bill of materials at <http://opcomm.corning.com/1-ENBOMTool.html>
- Request our core products guide at <http://opcomm.corning.com/1-corerequest.html>
- Watch the experts at www.corning.com/opcomm/videos

For registration and information visit:

http://www.corning.com/opcomm/nafta/en/serv_support/training/index.aspx